



## End User Licence Agreement (EULA)

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The following End User Licence Agreement ('**EULA**') apply to all use, download and installation of each version and iteration of Skye: The Misty Isle ('**Game**') whilst in development, from '**Pre-Alpha**', to '**Early Access**' and through to '**Final Release**', as made available by **Aurora Game Studios**.

This **EULA** applies to all the Games we make. Not all our Games are at the same stage of development or share the same features. So, where certain clauses of this **EULA** only apply circumstances, those circumstances are explained below.

# Contents

1. [Terms](#)
2. [Pre-Alpha and Early Access](#)
3. [Ownership of The Game](#)
4. [Our Services](#)
5. [System Requirements](#)
6. [Accounts](#)
7. [Online Service](#)
8. [User Generated Content](#)
9. [Virtual Goods](#)
10. [Our Liability](#)
11. [Indemnity and Compensation](#)
12. [Agreement](#)
13. [Health and Safety](#)
14. [Complaints and Disputes](#)
15. [Legality and Jurisdiction](#)
16. [Updating This EULA](#)
17. [Contact Us](#)

## Terms

PLEASE READ THIS EULA CAREFULLY BEFORE USING THE GAME, AS IT EXPLAINS HOW YOU ARE LICENSED TO USE THE GAME (AND ANY IN-APP PURCHASES). IF YOU HAVE QUERIES CONCERNING THIS EULA YOU MAY CONTACT US AT [INFO@AURORAGAMESTUDIOS.CO.UK](mailto:INFO@AURORAGAMESTUDIOS.CO.UK).

THE PURCHASE, DOWNLOAD, INSTALLATION AND USE OF THE GAME (AND ANY IN-APP PURCHASES), AND THE USE OF OUR WEBSITE ARE ALSO SUBJECT TO OUR **PRIVACY POLICY**.

YOU SHOULD READ THE FOLLOWING **EULA** CAREFULLY, BEFORE USING, DOWNLOADING, OR INSTALLING THE GAME. ALL USE OF THE GAME IS GOVERNED BY AND CONDITIONAL ON YOUR ACCEPTANCE OF AND COMPLIANCE WITH THIS **EULA**. ANY USE, REPRODUCTION OR REDISTRIBUTION OF THE GAME NOT IN ACCORDANCE WITH THE TERMS OF THIS **EULA** IS EXPRESSLY PROHIBITED. IF YOU DO NOT ACCEPT THE TERMS OF THE GAME **EULA**, YOU MAY NOT USE, DOWNLOAD, OR INSTALL THE GAME.

- 1.1** This **EULA** is for Aurora Game Studios Ltd. ('we', 'us', or 'our').
- 1.2** The terms and conditions below set out the agreement between you ('you') and us for the purchase, download, installation and use of the Game (and any in-app purchases) so please read this carefully.
- 1.3** By downloading and using the Game you are agreeing to be bound by and become a party to this EULA. If you do not agree to all of the terms of this EULA you should not purchase, download or use the Game.
- 1.4** Any use, reproduction or redistribution of the Game except in accordance with this **EULA** is expressly prohibited.
- 1.5** This **EULA** limits our liability as set out in **clause 10** below.
- 1.6** By downloading and installing the Game, you confirm that you are either over 18 years of age or if you are under 18 years old, that you are 13 years of age and older and you have obtained your parent or guardian's consent to download, install and use the Game subject to this **EULA** which they have read.

## Pre-Alpha and Early Access

**2.1** Where the Game is made available to you as part of a Pre-Alpha or Early Access programme you specifically agree, acknowledge and accept that:

- a.** The Game is made available 'as is', as work-in-progress and as part of an Early Access programme for evaluation and demonstration purposes only, in order to assess and evaluate its performance including the identification of any errors or defects;
- b.** The Game may (and likely will) contain defects and/or errors;
- c.** The Game may (and likely will) crash and/or cause data loss;
- d.** You use, download, and install the Game at your own risk, knowing that it is provided as is and with faults;
- e.** You are advised to back up and otherwise safeguard all data and software on your computer and to not rely on the correct functioning or performance of the Game;
- f.** You may have access to and be entrusted with confidential information and trade secrets relating to the Game before it is made public and about our business and plans. You will not divulge or communicate to any person, cause or facilitate any disclosure of, or make any use of, such confidential information without our prior written permission. This obligation shall survive termination of this **EULA** but shall not apply in respect of any information that has become available to the public generally other than through unauthorised disclosure;
- g.** We offer a donation system currently on our website to support development. In exchange, we may offer various perks and access levels to the Game which may change over time. We will always honour what was available at the time of purchase;
- h.** Due to the nature of Early Access, there may be discussion of features and roadmap additions that do not make it into the final Game. The roadmap is also subject to change and is not a final indication of time frames or features and should not be taken as such;
- i.** Any money paid by the user to the Game or Aurora Game Studios Ltd. should be considered supporting the development and not a purchase of a specific Game, feature or mechanic as these are subject to change;

j. Any money paid by the user to the Game or Aurora Game Studios Ltd. under the donation scheme prior to the Game being launched is considered non-refundable as the money is specifically being used to create the Game and get it to Early Access.

## Ownership of the Game

**3.1** All content ('**content**') belongs to us and/or our licensors. This includes but is not limited to:

- Titles;
- Interests, ownership and copyright;
- Design and database;
- Patents and inventions;
- Trade and business names, trade secrets and trademarks (whether registered or unregistered);
- Intellectual property (IP);
- Musical samples;
- Sound effects;
- Music and score;
- Text and interface;
- Software;
- Scripts and code;
- Designs, graphics and logos;
- Photographs and screenshots;
- Videos and multimedia
- Applications;
- Interactive features;

All rights are asserted and reserved, save for those granted under this **EULA**. The Game or content may contain licensed materials and our licensors may act to protect their interests in the event of any breach of this **EULA**.

**3.2** You are not sold the Game or any content but, subject to your compliance with all conditions of this **EULA**, we grant you a non-exclusive, personal, revocable, non-transferable licence to use the Game and content for your lifetime on devices which you own or control and which have the necessary specifications to run and operate the Game.

## Our Services

**4.1** Where we make available links to other websites or apps in the Game, such links are provided for your information and convenience only. We are not responsible for the content or performance of the linked website or app, and you are responsible for reviewing the linked websites or apps' terms of use.

## System Requirements

**5.1** This Game has been developed to work on the latest version of the operating system and/or console or device platform available at the time of its release. Platform, operating system, and device vendors may from time to time update their software and/or devices, and we may, but shall not be obligated to, update the Game if necessary to ensure that its functionality and performance continue with any such update. It is your obligation to ensure that you are using the latest compatible public release of any such device, operating system, or platform. We may require you to update the Game if it always matches the description of it that we provided before you bought the Game.

**5.2** Your access to or use of the Game or certain features of the Game may require you to have an Apple iTunes, Google Play, Steam, PlayStation Plus or other account with a third party (any such third-party service provider shall be referred to as '**TPSP**' in this **EULA**). Your access to and use of the Game may be linked to your Apple, Google, Steam, PlayStation Plus or other account and you are required to comply with the terms and conditions which apply to any such account to use the Game.

**5.3** You may require an internet connection, which you must procure at your own expense, to use some features of the Game.

**5.4** This clause applies if we offer the Game through the Steam platform ('**Steam**'), which is hosted by Valve S.A.R.L. (in the EU) and Valve Corporation (in the US). If so, that means you need a Steam account to play the Game, and your use of Steam is subject to the [Steam Subscriber Agreement](#). The **Steam Subscriber Agreement** changes from time to time, and if it becomes inconsistent with this **EULA** then, where there are conflicts, the **Steam Subscriber Agreement** takes precedence. Steam lets you get a refund for the Game in some cases. You can find out how on the Steam website at [Steam Refunds](#).

## Accounts

**6.1** You may need to set up an account to use and access parts of the Game. To set up an account you will need to register by submitting certain information and choosing a username and password.

**6.2** The username and password chosen by and issued to you upon registration with us is personal to you and shall not be disclosed to any third party without our prior written consent.

**6.3** You agree, accept, and understand that:

**a.** You will ensure information held about you by us is accurate and up to date and that you can amend your registration details at any time either through the Game or by writing to us at

[info@auroragamestudios.co.uk](mailto:info@auroragamestudios.co.uk);

**b.** You are and shall remain responsible for maintaining the confidentiality of your account credentials;

**c.** You are solely liable for any use of the Game using your account;

**6.4** PLEASE DO NOT SHARE YOUR ACCOUNT NAME OR PASSWORD WITH ANY OTHER PERSON OR ALLOW ANY OTHER PERSON TO USE YOUR ACCOUNT. WE ARE NOT LIABLE FOR ANY IMPROPER USE OF YOUR ACCOUNT OR ANY USE OF YOUR ACCOUNT BY ANY THIRD PARTY. IF YOU THINK YOUR ACCOUNT HAS BEEN COMPROMISED, PLEASE INFORM US IMMEDIATELY.

## Online Service

**7.1** We may, but shall not be obliged to, provide, and maintain certain online functionality, online network play connectivity and interactivity and other online features relating to the Game (**'Online Service'**) subject to the terms and conditions of this **EULA**. In connection therewith, the following additional terms in this, **clause 7**, shall apply.

**7.2** The Online Service is for personal use only, on an 'as is' basis and all use must be in accordance with the terms of this **EULA**.

**7.3** Where indicated to you before you purchase the Game, we will use reasonable efforts to make the Online Service available for as long as possible from the date on which you purchase the Game, subject as set out in this **EULA**. We warrant only that the Online Service, when made available by us, shall be of satisfactory quality, as described and fit for purpose.

**7.4** We will not be liable in any amount for failure to perform any obligation under this **EULA** if such failure is caused by the occurrence of any unforeseen contingency beyond its reasonable control including without limitation Internet outages, communications outages, fire, flood, war, or act of god.

**7.5** Except as expressly provided above there are no other warranties, conditions or other terms, express or implied, statutory or otherwise, and all such terms are hereby excluded to the maximum extent permitted by law, and subject to your mandatory consumer rights.

**7.6** To the maximum extent permitted by law, and save as expressly provided in this **EULA**, we give no warranty in connection with the Online Service and exclude liability for any loss or damage of any kind howsoever arising, including without limitation any direct, indirect, punitive or consequential loss whether or not such arises out of any problem you notify to us and we shall have no liability to pay any money by way of compensation, including without limitation all liability in relation to:

- a.** The availability of the Online Service;
- b.** Any incorrect or inaccurate information on the Online Service and all errors, interruptions or delays in updating the Online Service;
- c.** The infringement by any person of any Intellectual Property Rights of any third party caused by their use of the Online Service;
- d.** Any amount or kind of loss or damage due to viruses or other malicious software that may infect a user's computer equipment, software, data or other property caused by persons accessing, using or downloading the Online Service (save to the extent that damage to your device or other digital content which you own is caused by the Online Service as a result of our failure to use reasonable care and skill in which case you may be entitled to compensation or we may be obliged to repair your device);
- e.** The availability, quality, content, or nature of the other sites on the internet that are owned and operated by third parties (**'External Sites'**) to which the Online Service links and websites located on or through any External Site, nor for any transactions involving External Sites (including as to 'cookies', personal data, confidential information, or purchases of domain names or other services), you should contact the site administrator or webmaster for those External Sites if you have any concerns regarding such links, web site or transactions;



f. All representations, warranties, conditions, and other terms which but for this notice would have effect;

**7.7** We do not warrant that the operation of the Online Service will be uninterrupted or error-free or that any error or interruption can or will be corrected.

**7.8** We cannot guarantee that the Online Service or a particular part of the Online Service or any UGC (as defined in **clause 8** below) will always be available.

## User Generated Content

### **8.1 User Generated Content**

The Game may allow you and other users of the Game to create your own content to upload and share with other users of the Game on the Online Service (or use yourself) or to send communications to Aurora or third parties ('**UGC**'). In connection with the use of the Game and the Online Service only and subject to this **EULA**, you may (and are granted a limited, non-exclusive licence and right to) use the software that forms part of the relevant Game and Online Service to communicate with other users of the relevant Game using the Online Service and post, transmit, communicate and to make available UGC. To the extent that any UGC is derived from the Game or material provided by us, you hereby assign to Aurora all intellectual property rights subsisting the UGC which are owned by you. You further waive all so-called moral rights in the UGC you create. In the event that no assignment of rights occurs, you hereby grant to Aurora an unrestricted, transferable, sub-licensable, royalty-free, perpetual, irrevocable, non-exclusive right and licence to use and make available any such UGC in connection with the Game in any manner or media and agree that Aurora may use, publish, edit, modify and adapt your UGC for any and all purposes relating to the Game and our business.

### **8.2 Aurora Game Studios Ltd. and UGC**

The Game is an information and entertainment service and ancillary to this Aurora is involved in the transmission, storage, retrieval, hosting, formatting or translation of third-party communications without selection or alteration of the content of the communication, for which the Game is a mere conduit. By installing or using the Game you agree Aurora has no responsibility to review the content of any UGC and that all UGC is made available on the basis that we are not required to and do not exercise any control or judgement in respect of their content. For the avoidance of doubt, the views expressed in any UGC are the views of the individual authors and not those of us unless expressly specified otherwise by us.

We shall be entitled to remove, restrict, suspend, or alter any user account and any UGC (and the ability to share or create UGC) for any reason at our discretion including, without limitation because conduct or content associated with such an account or UGC might be unacceptable as described in this **EULA**.

### **8.3 UGC Rules**

You agree and undertake that you are entitled to make available, post to or transmit to the Game UGC and to grant us those rights set out in **clause 8.2** above, and will not make available, or post to or transmit to the Game any statement, material or other UGC, nor use the Game in any way, that:

- a.** Is abusive, seditious, pornographic, aggressive, misogynistic, homophobic, transphobic, ableist defamatory, libellous, untrue, hateful, discriminatory, obscene, inflammatory, xenophobic or racist;
- b.** Harasses, bullies, or intimidates any person or obscures or impedes other users' ability to communicate or read conversations (this includes the use of any macros/SPAM to either the general player base or a single individual to disrupt chat);
- c.** Involves exploitative behaviour, through but not limited to, third-party programs, bots, scripts or other means which are reasonably prohibited by us from time to time, or which take advantage of bugs, unintended errors, or features that have not been documented, to access restricted parts of the Game or gain an unfair edge over other players;
- d.** Involves selling or trading your Game account or characters, or dealing or trading in currency (whether or not this occurs inside or outside of the Game for in-game items) or which otherwise constitutes activity which we reasonably deem against the 'spirit' of the Game;
- e.** Encourages any violation of this **EULA** or of a **TPSP's** terms of service;
- f.** Is unlawful, malicious, misleading (including impersonation), discriminatory or which gives rise to civil or criminal liability, or which might call us or the Game into disrepute;
- g.** Infringes upon the intellectual property or other rights of any third party or facilitates or encourages such infringement or entails the distribution of any player's personal information (other than your own, as a private message);

- h.** Is technically harmful such as the introduction of computer viruses, worms, logic bombs or other malicious software or harmful data, or otherwise attempts to or actually does modify or interfere with the Game or overburden or disrupt any computer or server used by the Game;
- i.** May be deemed a marketing or commercial communication;
- j.** Promotes any illegal or unlawful activity including but not limited to solicitation, gambling or the sale of prescription medicines;
- k.** Is aimed at persons under the age of 18 or which seeks or attempts to make any arrangement to meet a person under the age of 18;
- l.** Contains any restricted material, including but not limited to passwords, medical information or confidential information of any person;
- m.** Constitutes, in our reasonable opinion, cheating or misuse of the Game, or an attempt to gain unauthorised access to the Game or parts thereof, or to the accounts of other users or networks or devices;
- n.** Solicits, invites, encourages, advocates, incites or provokes any or all of the foregoing.

Notwithstanding the above, some of our Games are an open-world sandbox, foregoing standard tropes and features of other online Games. As a result, the experience is, by design, user-led, and free-form in terms of what direction the Game might take. As such we, in our discretion, deem the majority of in-game conduct appropriate. There may be the potential for player versus player interaction in the Game ('PvP'). We may provide in-game solutions for protecting in-game assets, but users should be vigilant and protect themselves from other players who are potential threats to their character. Attacking another player, even repeatedly, is not in itself considered harassment. Certain prolonged cases of harassment (for example only, spawn camping revival chambers) may, in our reasonable opinion, be outside the scope of good sportsmanship and we reserve the right to take such action as we deem appropriate in response to that behaviour.

**8.4** If you discover UGC which you believe contravenes the **EULA** please notify us at: [info@auroragamestudios.co.uk](mailto:info@auroragamestudios.co.uk)

**8.5** If you breach any provision of this **EULA** we may suspend your access to the Game or part thereof.

**7.6** It is a known risk of internet usage that people are not necessarily who they say they are. People may provide information or behave in a way that is unreliable, misleading, unlawful or illegal. aurora has no way of telling if statements made by other users are true. This is a decision that can only be made by you. You should therefore exercise some degree of caution when using any website. By using the service, you accept that this is the case and accept that you therefore use the service at your own risk. Please take particular care in relation to the disclosure of your own personal information such as your surname, address, email address, telephone number and places you go.

## Virtual Goods

**9.1** This clause applies insofar as the Game permits you to use a third-party payment mechanism such as the Steam Wallet or a virtual currency such as Facebook Credits to obtain virtual in-game items (**Virtual Items**). Your order for any Virtual Item represents an offer to us to purchase that Virtual Item, and our acceptance of that offer shall only occur once we make the Virtual Item available to you or take your payment, prior to which we may decline your order for any reason.

**9.2** Purchases of Virtual Items are subject to the terms of any **TPSP** through which your purchase is made. To the extent that this, **clause 9** conflicts with such agreement between you and the relevant **TPSP** in respect of your purchase of Virtual Items, the terms of your agreement with the **TPSP** shall prevail.

**9.3** You are entitled to cancel purchases of Virtual Items you make through the Game within 14 days and to receive a full refund. However, you agree that if we begin to supply you with Virtual Items before the end of that period, then you will no longer be entitled to change your mind about the purchase.

**9.4** You may use Virtual Items solely in connection with the permitted use of the Game. You do not own the Virtual Items. You only have a licence to use them, for their permitted uses, as may be amended and notified to you from time to time, in connection with the Game and subject to your compliance with the rest of this **EULA**.

**9.5** You understand and agree that Virtual Items have no cash or redemption value and your licence to use them will be suspended and/or terminated if you are denied access to your account or your account is shut down, frozen or terminated for any reason in accordance with this **EULA** and we shall have no obligation to make any refund or otherwise compensate you in any amount under such circumstances unless

expressly indicated otherwise, and subject to your mandatory consumer rights.

**9.6** You are not permitted to trade, exchange, sell, rent, or otherwise transfer or deal in the Virtual Items or your account without our prior written permission. You shall not access or use any account or Virtual Items that have been traded, exchanged, sold, rented, or otherwise transferred or dealt in.

## Our Liability

**10.1** The Game (including any virtual items) is provided 'as is' and on an 'as available' basis without any representation, endorsement or warranty of any kind other than that it will be of satisfactory quality, as described, and fit for purpose.

**10.2** We do not guarantee that:

- a. The Game will be free of errors, viruses, bugs or other defects;
- b. The Game or any information displayed or distributed through the Game or in the accompanying documentation will be accurate or complete;
- c. Any defects in the Game will be corrected;
- d. The operation of the Game will be uninterrupted.

**10.3** We shall have no liability in respect of the content, transmission, receipt, hosting, processing or other use of any UGC.

**10.4** You acknowledge that use of the game or reliance on any such information shall be at your sole risk.

**10.5** Nothing in this **EULA** shall exclude or limit our liability for fraudulent misrepresentations or for death or personal injury resulting from our negligence or that of our employees or agents.

**10.6** To the fullest extent permissible by law, including in your local jurisdiction, we exclude all other liability for any loss or damage, including any liability or damage to any device or computer system (save to the extent that damage to your device or other digital content which you own is caused by the game as a result of our failure to use reasonable care and skill in which case you may be entitled to compensation or we may be obliged to repair your device).

**10.7** Nothing in this **EULA** shall limit your statutory consumer rights.

**10.8** Our entire liability to you, and to the extent we can not exclude it, where permissible by law, shall be limited to the purchase price of the game or any in-app purchases made from us by you in the 12 months immediately preceding the date upon which the cause of action arose.

## Agreement

### **11.1 Indemnity and Compensation**

You agree to indemnify (compensate) us and keep us indemnified from and against all claims, damages, expenses, costs, and liabilities (including legal fees) relating to or arising from your use of the Game or arising from any breach or suspected breach of this EULA by you or your violation of any law or the rights of any third party.

You further agree that we would be irreparably damaged if the terms of this **EULA** were not specifically enforced, and therefore you agree that we shall be entitled, without bond, other security, or proof of damages, to appropriate equitable remedies with respect to breaches of this **EULA**, in addition to such other remedies as we might otherwise have available under applicable laws.

Our licensors shall be third-party beneficiaries under this **EULA** and shall have the express right to enforce its provisions and to enjoy the benefits of its protections.

### **11.2 Term and Termination**

This **EULA** takes effect upon your download, installation and/or use of the Game and remains effective until terminated by either of us. You may terminate this **EULA** at any time by deleting all copies of the Game from the devices on which you have installed it. The EULA shall automatically terminate if you fail to comply with any term or condition of this EULA. Upon termination, you shall cease all use of the Game and delete all copies of the Game.

The following clauses of the **EULA** shall survive termination: **clause 3** (Ownership of the Game), **clause 11.1** (Indemnity and Compensation), this, **clause 11** (Term and Termination) and **clause 10** (Our Liability).

### **11.3 Restriction**

You may only use the Game for your personal, private, and non-commercial use, and must not:

- a.** Sell, distribute, reproduce, transfer, publicly display, translate, modify, adapt, create derivative works from, deconstruct, reverse engineer, decompile or disassemble, rent, lease, loan, sub-license or otherwise deal in copies or reproductions of the Game or content in any way except as expressly permitted by this **EULA**;

- b.** Remove, delete, obscure, disable, modify, add to or tamper with any program code or data, copyright, trademark or other proprietary notices and legends contained on or in the Game or the content;
- c.** Create software that replicates or mimics any data or functionality in the Game;
- d.** Remove, disable, or circumvent any copy protection software contained on or within the Game or content;
- e.** Use the Game or content for any illegal or immoral purposes;

Notwithstanding **clause 11.3** you may reverse engineer, decompile, or disassemble the Game only insofar as you are entitled to do so by the [Copyright, Designs and Patents Act 1988](#) or other applicable law.

All works or copies of works arising from activities permitted by **clause 11.3** shall belong to, vest in and be the exclusive property of us upon creation, and you shall permanently delete all such works in your possession or control immediately once you have concluded those activities.

#### **11.4 Assignment**

This **EULA** is personal to you. You may not assign, sub-license, transfer or dispose of your rights or obligations under this agreement.

#### **11.5 Severance**

If any provisions of this **EULA** are held to be invalid or unenforceable, the remaining provisions will remain in full force and effect.

#### **11.6 No Waiver**

No waiver by us of any failure by you to comply with or perform a provision of this **EULA** shall constitute a waiver of any preceding or succeeding failure.

#### **11.7 Entire Agreement**

This **EULA** and the accompanying **Privacy Policy** set out the complete understanding and agreement between us and you in respect of its subject matter and may only be amended or waived in writing by us.

## Health and Safety

**12.1** The Game or content may contain flashing lights, realistic images, and simulations.

PLEASE READ THIS NOTICE BEFORE YOU OR YOUR CHILD USE THE SERVICE

Some people experience side effects such as motion sickness, epileptic seizures, momentary loss of consciousness, dizziness, motion sickness or nausea when viewing certain types of flashing light or patterns including when playing video Games. This may happen where a person has not previously suffered in this way and has no known symptoms or history of such side effects. If you or anyone considering using the Game suffers or has suffered in this way, has a condition that makes this possible or has experienced similar symptoms, please consult a doctor before using the Game. If you or they are already using the Game, please stop and consult a doctor.

If you or any part of you feels tired, fatigued or discomfort whilst using the Game please stop and rest. If it continues after you stop playing, please consult a doctor. If you have suffered or suffer from an injury playing Games can aggravate it. In that case, please consult a doctor. Failure to follow this advice may result in long-term injury.

**12.2** Please follow these precautions whenever using the service, do not:

- a. Sit or stand too close to the screen/monitor but sit or stand a safe distance away;
- b. Use the Game if you are sick, sleepy, or feel tired, fatigued or discomfort;
- c. Play in a room that is not well-lit;
- d. Play for too long at any one time. Please take a 10 to 15 minute break every hour.

**12.3** Notice to parents and carers. Please observe children or patients whilst they play Games. Please ensure that you and they follow the precautions described above. If you or they experience dizziness, altered vision, eye or muscle twitching, involuntary movements, loss of awareness, disorientation, convulsions or any other side effects PLEASE STOP ALL USE IMMEDIATELY and consult a doctor.



## Complaints and Disputes

**13.1** Should you have any queries or complaints, please get in touch at: [info@auroragamestudios.co.uk](mailto:info@auroragamestudios.co.uk)

**13.2** Alternative dispute resolution is a process where an independent body considers the facts of a dispute and seeks to resolve it, without you having to go to court. If you are not happy with how we have handled any complaint, you may want to consider an alternative dispute resolution provider. In addition, please note that disputes may be submitted for online resolution to the European Commission Online Dispute Resolution platform.

## Legality and Jurisdiction

**14.1** You agree that, in the event that we are unable to settle any dispute with you informally, then any court or arbitration proceedings shall be held in England although this does not limit your rights under any other consumer legislation.

In the event of any dispute between you and us regarding this **EULA** and/or your use of the Game, the laws of England and Wales will apply.

You agree that in the event that we are unable to settle any dispute with you informally, then any court or arbitration proceedings shall be held in England although this does not limit your rights under any other consumer legislation.

## Updating This EULA

**15.1** We may change this **EULA** for any legal, regulatory or security reasons, or for any other reason we reasonably decide, including without limitation, where such change is required or encouraged by a **TPSP**. We will notify you of any changes and you will be required to accept the changes to continue to use the Game.

## Contact Us

The Game is provided 'as is'. However, if you have questions or comments about this policy, you may email us at: [info@auroragamestudios.co.uk](mailto:info@auroragamestudios.co.uk)